CA Intermediate

ENTERPRISE INFORMATION SYSTEMS

MCQ Question Bank

By-

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"Everybody must learn & understand how a computer works, it teaches you how to think"

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CHAPTER 1 : Automated Business Process

1. Following process are related to _____. i) Assembly & Shipping, ii) Production Control, iv) Credit & Invoicing, iv) Sales
a) Customer order fulfilment
b) Budgeting
c) Inventory Cycle
d) None of these

2. Which is the step in which fixed assets are sold when it becomes useless & obsolete ?
a) Depreciation
b) Disposal
c) Registration
d) Procurement

3. 'A' thief enters in 'B' house and steals an object kept in the house is an example of _____ .
a) Traditional Theft
b) Hacking
c) Phishing
d) None of these

4. Which is not the benefit of Automating business process ?
a) Quality & Consistency
b) Governance & Reliability
c) Structured & Easy
d) Visibility

5. Which is the type of risk that will expose the organization to fines & penalties from a regulatory agency?
a) Strategic
b) Financial
c) Reputational
d) Regulatory

6. Following process are related to _____. i) Sales & Marketing, ii) Order Fulfilment, iii) Manufacturing, iv) Receivables
a) Customer order fulfilment

b) Order to Cash
c) Procure to pay
d) None of these

7. Which has input in the form of transections and then output are various types of financial reports such ?
a) General Ledger
b) Purchase to pay
c) Order to cash
d) Inventory Cycle

8. Stealing valuable information without permission of owner of data through using internet is known as _____ .
a) Hacking
b) Coding
c) Traditional theft
d) Debugging

9. How many steps are defined to implement a BPA?
a) Four
b) Six
c) Eight
d) Ten

10. Which is the risk that could expose the organization to negative publicity ?
a) Strategic
b) Financial
c) Reputational
d) Regulatory

11. Which shows the flow of data or information from one place to another place ?
a) Data Flow Diagrams
b) Automated process
c) Operational process
d) Management process

12. Which include professional growth & training to prepare employee for more responsible position with company ?
a) Career Development

b) Termination
c) Recruitment
d) Orientation

13. In which cyber-crime involves fraudulently acquiring sensitive information through masquerading a site as trusted entity?
a) Credit Card Fraud
b) Web Defacement
c) Cyber Terrorism
d) Phishing

14. To ensure that data is only available to person who have right to see the same .
a) Confidentiality
b) Integrity
c) Availability
d) Timeliness

15. Which is not a type of business risk?
a) Strategic
b) Financial
c) Reputational
d) Implementation

16. In Data flow diagrams process are identified to whom?
a) Corporate Department
b) Functional Department
c) Supportive department
d) None of these

17. Following steps are involved in _____ . i) Procuring, ii) Registering, iii) Adjusting, iv) Disposing
a) Order to cash
b) Fixed Assets
c) Budgeting
d) Staffing

18. Which is the most coveted and important 'Crown Jewel' assets of company ?
a) Fixed Assets
b) Source Code

c) Inventory
d) Products

19. To ensure that no un-authorized amendments can be made in data .
a) Confidentiality
b) Integrity
c) Availability
d) Timeliness

20. Which is the type of risk that would prevent an organization from accomplishing its objectives ?
a) Strategic
b) Financial
c) Reputational
d) Regulatory

21. Which type of assurance is provided by internal control?
a) Absolute
b) Guarantee
c) Reasonable
d) Accurate

22. By which process an employee becomes a member of the company's workforce?
a) Recruitment
b) Termination
c) Transition
d) Orientation

23. In which cyber-crime unsuspecting victims would use infected computers to make online transactions?
a) Credit Card Fraud
b) Web Defacement
c) Cyber Terrorism
d) Cyber Pornography

24. Which is the tactic that a business uses to automate processes to operate efficiently & effectively ?

OR

Which is a tradition of analyzing, documenting, optimizing & then automating business processes ?
a) Business process automation
b) Business Resources management
c) Business process renunciation
d) None of these

25. All data and & programs could be lost if there is no longer backup in the event of disaster & Business could come to a standstill .
a) Processing Risk
b) Access Risk
c) Output Risk
d) Infrastructure Risk

26. Which is not considered as inherent limitation under internal control?
a) Cost does not exceed the expected benefit to be derived.
b) Potential for human error
c) Collusion with employees or third party outside entity
d) Technology Risk under the organization

27. At which stage the employee and supervisor workout long term carrier goals with company ?
a) Career Development
b) Termination
c) Recruitment
d) Orientation

28. In which cyber-crime homepage of site is replaced with a pornographic or defamatory page?
a) Credit Card Fraud
b) Web Defacement
c) Cyber Terrorism
d) Cyber Pornography

29. Which is not an objective of BPA?
a) Confidentiality
b) Integrity
c) Availability
d) Alertness

30. There are how many types of business risk ?
a) Three
b) Four
c) Five
d) Six

31. What is considered by management at first in evaluating strategic alternatives ?
a) Risk Appetite
b) Setting Objective
c) Developing plan
d) None of these

32. Which of these is the system consisting policies and procedure designed to provide management with reasonable assurance that goal & objectives of entity will be met ?
a) Internal Control
b) Business Planning
c) Plan Implementation
d) Testing of Strategy

33. Which are set up first time during installation & these are changed whenever the business process rules or parameters are changed ?
a) Configuration Level
b) Transections Level
c) Master Level
d) None of these

34. Which response decide and consider other feasible steps to minimize risks ?
a) Avoidance
b) Reduction
c) Alternative Actions
d) Accept

35. Which are back core processes & functions within an organization?
a) Operational
b) Supporting
c) Automated
d) Management

36. Which is not the benefit of enterprise risk management?

a) Align risk appetite and strategy
b) Seize opportunity
c) Rationalize opportunity
d) Reduced Turnaround times

37. Which is not the objective of internal control?
a) Effectiveness and efficiency of operation
b) Compliance with laws and regulatory requirements
c) Safeguarding the assets of the company
d) Improves working ethics of employees

38. Which is the process of obtaining & managing raw material needed for manufacturing a product or providing a service?
a) Order to cash
b) Purchase to pay
c) Budgeting
d) Staffing

39. Which response transfers or shares a portion of the risk, to finance it?
a) Avoidance
b) Reduction
c) Accept
d) Share

40. Which is not an example of supportive processes ?
a) Accounting
b) Order to cash
c) Human resource management
d) Workplace safety

41. Which is not a category of business process?
a) Operational
b) Supporting
c) Automated
d) Management

42. Which is the type of control?
a) Manual
b) Automated

c) Semi-Automated
d) All the above

43. Which of these is methodical process of defining option that are provided?
a) Configuration Level
b) Transections Level
c) Master Level
d) None of these

44. Which response exits the activities which gave rise to risk?
a) Avoidance
b) Reduction
c) Alternative Actions
d) Accept

45. Which business process deal with the core business & value chain?
a) Operational
b) Supporting
c) Automated
d) Management

46. Which of these is the degree of risk, on a broad-based level that an enterprise willing to accept in pursuit of its goals?
a) Risk force
b) Risk Appetite
c) Risk Align
d) None of these

47. Purchase, Goods Receipt, Invoice Processing & Payment are four components of _____.
a) Purchase to pay
b) Budgeting
c) Order to Cash
d) Inventory Cycle

48. Which is not the example of configuration ?
a) Control on parameters
b) Password Management
c) User Activation & Deactivation

d) Journal Entries

49. Which response take actions to reduce likelihood or impact of risk ?
a) Avoidance
b) Reduction
c) Alternative Actions
d) Accept

50. Which is the example of operational processes ?
a) Human Resources Management
b) Budgeting
c) Order to Cash
d) None of these

51.Which of these is a systematic approach to improving the set of activities that will accomplish a specific organization goal?
a) Enterprise Portfolio Management
b) Business Process Management
c) Enterprise risk Management
d) Enterprise Information System

52. Which is the correct sequence of steps for implementing a BPA?
i) Define why we plan to implement a BPA?
i) Engage the business process consultant.
ii) Developing the BPA
iii) Define the objective/Goals
iv) Calculate ROI of Project
v) Testing the BPA
vi) Document the Process, we wish to automate
vii) Understand rules/ regulation under which enterprise needs to comply with?
a) (iii), (i), (viii), (iv), (ii), (v), (vi) , (vii)
b) (v), (vii), (iii), (vi), (ii), (iv), (viii), (i)
c) (viii), (iv), (ii), (v), (i), (vi), (iii), (vii)
d) (i), (viii), (vii), (iv), (ii), (v), (iii), (vi)

53. Which is the risk that could prevent organization from operating in the most efficient & effective manner?
a) Operational
b) Financial

c) Reputational
d) Regulatory

54. Define the correct sequence of order to cash cycle.
i) Receivables, ii) Sales & Marketing, iii) Order Fulfillment, iv) Manufacturing
a) (iv),(i),(iii),(ii)
b) (i),(iv),(ii),(iii)
c) (ii),(iii),(iv),(i)
d) (iii),(ii),(i),(iv)

55. Which is not covered under director's responsibility statement?
a) Accounting Policies
b) Accounting Records
c) Internal Financial Control
d) Rotation of Auditor

56. There are how many categories of business processes?
a) Two
b) Three
c) Four
d) Five

57. Which are not the criteria while deciding goal for implementing BPA?
a) Specific
b) Measurable
c) Attainable
d) Accurate

58. Which are not the criteria for assessing whether internal control is well designed & properly operated?
a) Transactions are executed in accordance with management's authorization
b) Transactions are promptly recorded in the correct amount, accounts and Period.
c) Assets are safeguarded from unauthorized access
d) All strategies are successfully implemented and tested

59. Which document is checked by accounts payable department before making payment under Account payable department?
a) Purchase Order
b) Goods Receipt Number

c) Vendor Invoice
d) All The Above

60. Which is not the risk response strategy for specific risks identified?
a) Avoidance
b) Reduction
c) Alternative Actions
d) Creation

1	a	11	a	21	c	31	a	41	c	51	b
2	b	12	a	22	d	32	a	42	d	52	d
3	a	13	d	23	a	33	c	43	a	53	a
4	c	14	a	24	a	34	c	44	a	54	c
5	d	15	d	25	d	35	b	45	a	55	d
6	b	16	b	26	d	36	d	46	b	56	b
7	a	17	b	27	d	37	d	47	a	57	d
8	a	18	b	28	b	38	b	48	d	58	d
9	c	19	b	29	d	39	d	49	b	59	d
10	c	20	a	30	c	40	b	50	c	60	d

CHAPTER 2 : Financial & Accounting Systems

1. XBRL stands for:
a) eXtensible Basic Reporting Language
b) eXtensible Binding Ruling Language
c) eXtensible Business Reporting Language
d) eXtensible Business Reporting Layout

2. Which is not a feature of ideal ERP :
a) Manufacturing
b) Controlling
c) Projects
d) Human Resources

3. Which is nature & types of businesses that are operated with purpose of earning profit :
a) Trading
b) Manufacturing
c) Service
d) All the above.

4. Which is correct :
a) Master data across all module must be shared with other module.
b) Common Transaction data is required to be shared with other module.
c) Both (i) & (ii)
d) Neither (i) nor (ii)

5. Which is not a criteria of MIS Report
a) Relevant
b) Structured
c) Measurable
d) Accurate

6. Data analytics process starts with _____
a) Deletion of old Data
b) Data Collection
c) Data Separation
d) Data Analysis

7. Which is easy to operate ?
a) Accounting & Tax Compliance Software
b) Only Tax Compliance Software
c) Accounting & Audit Compliance Software
d) None Of these

8. Which is not a type of access :
a) Create
b) Alter
c) Delete
d) Print

9. Which type of Risk does ERP involves :
a) Physical & Electronic Safety of data
b) Electronic & Regular safety of data
c) Physical & Advance safety Of data
d) Advance & External safety of data

10. Module which connects all modules to each other :
a) Controlling Module
b) Production Planning Module
c) Financial accounting Module
d) Customer Relationship Management

11. Which is not the benefit of XBRL ?
a) Confidence that information contained can be consumed & analyzed accurately.
b) Data provided conforms to a set of sophisticated pre-defined definition
c) Build strong access and segregation of duties controls.
d) Using different languages, alternative currencies & preferable style

12. Which is not an approach for making compliance requiring accounting.
i) Using same software for Accounting & Tax, ii) Using Same Software For Accounting & Audit iii) Using Different Software for Accounting & Tax, iv) Using Different software for Accounting & Audit
a) (i) & (ii)
b) (iii) & (iv)
c) (i) & (iii)
d) (ii) & (iv)

13. Contra voucher is used for :
a) For Recording Receipts
b) For recording depreciation
c) Cash deposit in bank
d) For making changes

14. It is for storing and handling Data :
a) Front End
b) Back End
c) Internal system
d) None of these.

15. There are _____ different nature and types of businesses that are operated with purpose of earning profit.
a) Two
b) Three
c) Four
d) Five

16. How many criteria are required in MIS reporting to make information useful :
a) Three
b) Two
c) Five
d) Four

17. Arrange the correct sequence of data analytics :
i) Information, ii) Intelligence Decision, iii) Knowledge, iv) Data, v) Intelligence and vision
a) (i),(ii),(iii),(iv),(v)
b) (iii),(iv),(ii),(v),(i)
c) (v),(i),(iii),(ii),(iv)
d) (iv),(i),(v),(iii),(ii)

18. _____ is the process by which any financial data is marked with most appropriate element in an accounting taxonomy.
a) Business Intelligence
b) Module Integration
c) XBRL tagging
d) Data analytics

19. All tax compliance today is through :
a) Physically
b) Orally
c) Electronically
d) None of these

20. Which is not the specialty of Voucher number?
a) Unique
b) Chronological
c) Serially Numbered
d) Arial Font

21. Part of software which process data and generate report :
a) Front End
b) Back End
c) Internal system
d) None of these

22. ERP stands for :
a) Enterprise Resource Particulars
b) Employees Regular Performance
c) Essential Reporting Plan
d) Enterprise Resource Planning

23. _____ is a prescribed sequence of work steps performed to produce a desired result for organization.
a) Business Evaluation
b) Business process
c) Business Reporting
d) Business Environment

24. _____ involves following activities :
i) Evaluation of Requisition, ii) Asking for Quotation, iii) Purchase Order, iv) Payment to vendor
a) Material Management Module
b) Production Planning Module
c) Sales & Distribution Module
d) Customer Relationship Management

25. Which is a type of Data Analytics.
a) Transferable
b) Qualitative
c) Reliable
d) None of this

26. XBRL is used around the world, in more than _____ Countries.
a) 25
b) 150
c) 50
d) 200

27. It can speak both languages, User's language and technical language :
a) Front End
b) Back End
c) Internal system
d) None of these

28. Overall business management system that caters need of all people connected with organization :
a) MIS
b) XBRL
c) BI
d) ERP

29. Define correct sequence of Business Process Flow :
i) Journal, ii) Trial Balance, iii) Ledger, iv) Financial Statement, v) Source Document
a) (i),(ii),(iii),(iv),(v)
b) (iii),(iv),(ii),(v),(i)
c) (v),(i),(iii),(ii),(iv)
d) (iv),(ii),(iii),(v),(i)

30. This approach of data analytics is more interpretive and it focuses on understanding content of Non-numerical data.
a) Supportive Data Analytics
b) Qualitative Data Analytics
c) Translative Data Analytics
d) Supportive Data Analytics

31. Making that information easy to follow, helps management understand what report is saying :
a) Accurate
b) Relevant
c) Timely
d) Structured

32. _____ means conforming to a rule, such as a specification, policy, standard or law.
a) Intelligence
b) Customization
c) Compliance
d) Reporting

33. Accounting master data includes :
a) Stock item
b) Calculation of salary
c) Names of ledger
d) Statute/law

34. Maintaining Data in a decentralized way :
a) Integrated System
b) Installed System
c) Non-Integrated system
d) Virtual System

35. Restricting system access to authorized users :
a) RBAC
b) XBRI
c) BI
d) MIS

36. _____ involves following activities :
i) Material Delivery, ii) Inventory Sourcing, iii) Billing, iv) Receipt from customer
a) Controlling Module
b) Production Planning Module
c) Sales & Distribution Module
d) Customer Relationship Management

37. ETL stands for :
a) Essential, Transfer & Language
b) Extract, Transform & Load
c) Enquiry, Total & Limitation
d) Emergency, Transform & Language

38. Compliance and regulatory requirements can be classified into :
a) Two types
b) Three types
c) Four types
d) None of these

39. Grouping of ledger is for :
a) Determining Nature of A/c
b) Generating report
c) Posting of event
d) Analysing financial position

40. Where all departments are working independently & using own set of data :
a) Non-Integrated System
b) Virtual System
c) Integrated system
d) Installed System

41. This is perhaps the only module, which exchange very few information with other modules.
a) Controlling Moduling
b) Material Management Module'
c) Project System Module
d) Human Resource Management

42. Which is not an Importance of XBRL?
a) High quality business reporting'
b) Reduce risk for lenders
c) Better Internal Decision Making
d) Automate many manual processes

43. Part of software which interacts with user :
a) Front End

b) Back End
c) Both
d) None of these

44. Which are two limitations of Non-integrated system :
a) Communication gaps & Slow Network
b) Communication Gaps & Mismatched Data
c) Insufficient bandwidth & Mismatched data
d) Less accuracy & Slow Processing

45. Different types of procurement processes are managed with this system :
a) Sales & Distribution Module
b) Material Management Module
c) Plant Maintenance Module
d) Supply Chain Module

46. Who is concerned to solve customer's issue about answer of their question?
a) Middle Level
b) Lower Level
c) Upper Level
d) None of this

47. Which is not a type of Data Analytics.
a) Transferable
b) Quantitative
c) Qualitative
d) None of these.

48. _____ is a freely available & global standard exchanging business information.
a) MIS
b) BI
c) XBRL
d) ERP

49. Compliance and regulatory requirements applicable to all irrespective of anything.
a) General
b) Particular
c) Specific
d) Legal

50. Basic Objective of Accounting system :
a) Transactions
b) Processing
c) Reports
d) All the above.

51. Using this software in mobile application is difficult :
a) Installed Application
b) Web Application
c) Segmented Application
d) Virtual Application

52. Which is type of Electronic risk of an ERP :
a) Total loss of data
b) Destruction of Servers
c) Unauthorized changes in data
d) Partial loss of data

53. BI programs can also incorporate forms of _____ such as data mining, text mining etc.
a) Advanced analytics
b) Internal Analysis
c) Base Analysis
d) System Analysis

54. Which is not the importance of XBRL
a) Clear Definition
b) Testable Business rules
c) Strong Software Support
d) Customize software support requirement

55. MIS requires timely feature which means:
a) Information Present on Time
b) Information should not be too old
c) Information should present monthly
d) MIS should present reporting time.

56. Basic Objective of accounting software is to generate two primary accounting reports:

a) Trading and P&L A/C
b) Trading A/C & Trial Balance
c) P&L A/c and Balance Sheet
d) Trial Balance & Balance Sheet

57. In this, Data is not stored in physical server:
a) Installed Application
b) Web Application
c) Segmented Application
d) Virtual Application

58. RBAC stands for:
a) Rule based accurate control
b) Regular Basis authorization Control
c) Role based access control
d) Role based accurate control

59. Which is a feature of Controlling module:
a) Creation of Organizational Structure
b) Pre-sales Activities
c) Set Quality Targets to be met
d) Activity based Accounting

60. MIS Stands for:
a) Management Inquiry System
b) Management Internal Services
c) Management Information System
d) Meaningful information System
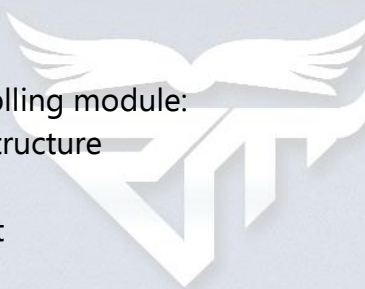
1	c	11	c	21	b	31	d	41	d	51	a
2	b	12	c	22	d	32	c	42	d	52	c
3	d	13	c	23	b	33	c	43	a	53	a
4	c	14	b	24	a	34	c	44	b	54	d
5	c	15	b	25	b	35	a	45	b	55	b
6	b	16	d	26	c	36	c	46	c	56	c
7	b	17	d	27	a	37	b	47	a	57	b
8	c	18	c	28	d	38	a	48	c	58	c
9	a	19	c	29	c	39	a	49	a	59	d
10	c	20	d	30	b	40	a	50	d	60	c

CHAPTER 3 : Information System & It's Components

1. In which each node is connected by a dedicated point to point link to every node ?
a) Star
b) Bus
c) Ring
d) Mesh

2. Anti-virus software & Firewalls are the example of _____ .
a) Preventive Control
b) Detective control
c) Corrective Control
d) None Of these

3. Which control has a pair of doors that are typically found in entries to facilities such as computer rooms and document stations .
a) Controlled visitor access
b) Computer Terminal Locks
c) Bonded Personnel
d) Dead man door

4. Which Involves forging one's source address in which user think that s/he is interacting with the operating system?
a) Bomb
b) Worm
c) Christmas Card
d) Spoofing

5. Motivating, guiding & communicating with personal is known as _____?
a) Lending
b) Organizing
c) Planning
d) Controlling

6. Which is not the example of biometric Devices :
a) Password
b) Thumb Print
c) Finger Impression

d) Eye Ratina

7. Which of these checks against entry into processing of incorrect/invalid character ?
a) Limit Checks
b) Picture Checks
c) Valid Coad Checks
d) Arithmetic Checks

8. By which method nodes in a network must compete with each other to gain access to a channel?
a) Sequence Check
b) Cross Check
c) Parity Control
d) Contention

9. Which is an acronym for 'Simultaneous peripherals Operations Online'?
a) Spool
b) Modem
c) Logging
d) Topology

10. Which is not the role of IS auditor in auditing physical access control?
a) Risk Management
b) Process Management
c) Controls Assessment
d) Review of document

11. Which techniques establish an order in which a node can gain access to a channel ?
a) Polling
b) Cross Check
c) Parity Control
d) Modem

12. Which is not the Report Control?
a) Standing Data
b) Output Control
c) Print Suspense account control
d) Ensure all records on files are processed

13. Which is the activity considered under audit environmental control ?
a) Power Conditioning
b) Backup Power
c) Cleanliness
d) All The Above

14. Google & yahoo are the example of _____ which should consultant to se what information about organization is available?
a) Search Engine
b) Social Networking Sites
c) Justification on online presence
d) Online Sale Sites

15. Which is not the functional unit of processing device ?
a) Control Unit
b) Arithmetic & logical unit
c) Registers
d) Local Area Network

16. Which type of primary memory is volatile in nature ?
a) RAM
b) ROM
c) Register
d) Cache

17. MS Office 2010 has MS World, MS Excel, MS Access etc. this is example of _____ .
a) Content Access Software
b) Media Development
c) Application Suit
d) Information Worker Software

18. Which of these is collection of Records?
a) Characters
b) Field
c) Record
d) File

19. Which is collection of computers & other hardware interconnected by communication channels that allows sharing of resources & information ?

a) Computer Network
b) Computer Hardware
c) Computer Software
d) Computer Database

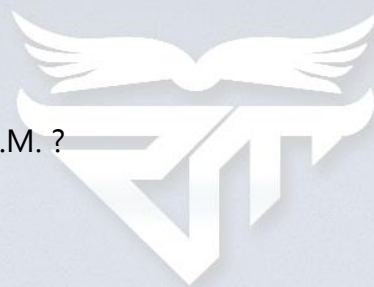20. Which generates the signal over the same network before the signal becomes too weak ?
a) Packet
b) Repeater
c) Hub
d) Router

21. Which is an example of Input?
a) Printer
b) Speaker
c) Monitor
d) Web Cam

22. What is the full form of R.O.M. ?
a) Read Only Memory
b) Random Order Memory
c) Register Operating Memory
d) Real Oracle Memory

23. Which operating system helps in allocating resources to make optimum utilization of resources?
a) Memory Management
b) Networking Capability
c) Task Management
d) File Management

24. Which of these is collection of Fields?
a) Characters
b) Field
c) Record
d) File

25. Define correct sequence of Business Process Flow :
i) Interpretation/Evaluation, ii) Data Transformation, iii) Selection, iv) Data Mining

a) (i),(iv),(iii),(ii),
b) (iii),(ii),(iv),(i)
c) (ii),(iii),(i),(iv)
d) (iv),(i),(iii),(i)

26. Which is a fundamental unit of data transmitted over the internet ?
a) Packet
b) Repeater
c) Hub
d) Router

27. Which technology takes an internet signal and convert it into radio waves ?
a) Wi-Fi
b) Bridge
c) Hub
d) Packet

28. In which door lock a magnetic or embedded chip-based plastic card key or token may be entered a reader to gain access in these system?
a) Cipher Locks
b) Bolting Door Locks
c) Electronic Door Locks
d) Plastic Cards

29. Which of these allows insertion of specific logic, such as program interrupts that permits a review of data ?
a) Trap Doors
b) Data Bomb
c) Christmas Card
d) Worm

30. User Identification by an authentication mechanism with personal characteristic like name, birth date etc. Known as _____
a) Cryptography
b) Passwords
c) Biometric Devices
d) Identification Cards

31. Which is the benefit of a computer network?

a) Computational Power
b) Reliability
c) User Communication
d) All The Above

32. Which type of network topology involves a central unit with number of terminals tied into it ?
a) Star
b) Bus
c) Ring
d) Mesh

33. Which is a human-friendly name for a device on the internet ?
a) Domain Name
b) Website Name
c) IP Address
d) MAC Address

34. In which locks a special metal key is used to gain entry & to avoid illegal entry, the keys should not be duplicated?
a) Cipher Locks
b) Bolting Door Locks
c) Electronic Door Locks
d) Plastic Cards

35. Which copies itself several places in a computer network ?
a) Worm
b) Data Bomb
c) Christmas Cards
d) Trap Doors

36. _____ deals with programs for transforming data into cipher text that are meaningless to anyone ?
a) Cryptography
b) Passwords
c) Biometric Devices
d) Identification Cards

37. _____ is needed because nodes in network can differ in terms of the rate at which they can send, received and process data.
a) Flow Control
b) Link Control
c) Topological Control
d) None of these

38. Which is not the update control?
a) Sequence check between transection and master file
b) Ensure all records on files are processed
c) Maintain a suspense account
d) Standing Data

39. Which is the objective of audit trails?
a) Detecting Unauthorized Access
b) Reconstructing Events
c) Personal Accountability
d) All The Above

40. Which ensures that single individuals do not process excess privileges ?
a) Processing Control
b) Output Control
c) Communication Control
d) Segregation Of Duties Control

41. Which errors occur when two adjacent digits are reversed?
                    OR
12345 is recorded as 21345. which type of error is it?
a) Single Transposition errors
b) Multiple transposition errors
c) Truncation Errors occur
d) None of these

42. Which is used to mitigate exposure associated with dial-up access to a computer system ?
a) Port protection Device
b) Sequence Check
c) Transmission Media
d) Communication Lines

43. Which data processing control are generated to identify errors in the processed data?
a) Run-to-Run totals
b) Edit Checks
c) Exception Reports
d) Field Initialization

44. Which are trails that can be designed to record activity at the system, application, & user level?
a) Audit Trails
b) Audit Hooks
c) Snapshots
d) Polling

45. Which audit trail maintains the chronology of events that occur either to the database definition or the database itself?
a) Processing Controls
b) Output Controls
c) Communication Controls
d) Database Controls

46. Which is a tangible portion of computer & something we can touch and see ?
a) Hardware
b) Software
c) Communication
d) Storage

47. What is the full form of RAM?
a) Random Access Memory
b) Read Access Memory
c) Read Advance Memory
d) Random advance memory

48. Which is a set of computer programs that manages computer hardware resources & acts as an interface with computer applications programs?
a) Operating System
b) Maintenance System
c) Supporting System
d) Installation System

49. Which of these is collection of Characters?
a) Characters
b) Field
c) Record
d) File

50. Which is a process of analyzing data to find previously unknown trends, patterns & associations to make decisions?
a) Data Appetite
b) Data Management
c) Data Orientation
d) Data Mining

51. Which of these is caused due to a very short pulse of energy in a power line ?
a) Fire Damages
b) Power Spikes
c) Pollution Damages
d) Water Damages

52. Which is a piece of bad code deliberately planted by an insider or supplier of a program ?
a) Bomb
b) Worm
c) Trap Doors
d) Christmas cards

53. Which is not the example of Network access control?
a) Segregation of network
b) Firewall
c) Encryption
d) User Registration

54. Which is not the function of operation management controls
a) Computer Operation
b) Network Operation
c) Production Control
d) Access Token

55. Which error occur when one digit in a code is replaced with another?

OR

83276 is recorded as 83266. which type of error is it ?
a) Addition Error
b) Truncation Errors
c) Substitution Error
d) None of these

56. In which data processing control two or more fields can be compared and cross verified to ensure their correctness?
a) Run-to-Run totals
b) Edit Checks
c) Exception Reports
d) Reasonableness Verification

57. Where are audit routines that flag suspicious transection .
a) Snapshots
b) Audit Hooks
c) ITF
d) SCARF

58. Which are user accounts used by more than one person?
a) Shared Accounts
b) System Accounts
c) Dormant Accounts
d) User Accounts

59. Which maintains the chronology of events from time a sender dispatches a massage to the time a receiver obtains the message?
a) Boundary Controls
b) Input Controls
c) Communication Controls
d) Processing Controls

60. Which is not the component of the information system ?
a) Hardware
b) Software
c) Communication
d) Process

61. How many types does primary memory have?
a) Two
b) Three
c) Four
d) Five

62. Which is the a set of instruction that tell hardware what to do ?
a) Software
b) Database
c) Memory
d) Architecture

63. Which of these is collection of bits ?
a) Characters
b) Field
c) Record
d) File

64. Which approach suggests that we should start by creating an enterprise-wide data warehouse ?
a) Bottom Up
b) Top Down
c) Big Data
d) None of these

65. Which is these refers to the situation that arises when there is a conflict for some common resource in a network ?
a) Routing
b) Bandwidth
c) Resilience
d) Contention

66. Which is a set of rules that allow two or more devices to exchange information back and forth across the network ?
a) Transmission Mode
b) Protocol
c) IP Address
d) Domain Name

67. Which has four digit number and the door will unlock for a predetermined period, usually ten to thirty seconds?
a) Cipher Locks
b) Bolting Door Locks
c) Electronic Door Locks
d) Plastic Cards

68. Well known example of trojan due to which users can not save their half-finished work .
a) Bomb
b) Worm
c) Trap Doors
d) Christmas cards

69. Which is a system that enforces access control between two network?
a) Firewall
b) Encryption
c) Callback Devices
d) Routing Control

70. Which is not the purposes of boundary control?
a) Identification
b) Authentication
c) Authorization
d) Piggy Banking

71. Which Accounts are user accounts that exist but they are unused ?
a) Shared Accounts
b) System Accounts
c) Dormant Accounts
d) User Accounts

72. Which maintains the chronology of events that occur when a user attempts to gain access to and employ systems resources?
a) Boundary Controlss
b) Input Controls
c) Communication Controls
d) Processing Controls

73. Which is the important characteristic of information system ?
a) Pre-determined objective
b) Interrelated subsystems
c) Interdependent subsystem
d) All the above

74. Which memory is used to bridge speed difference between register & primary memory ?
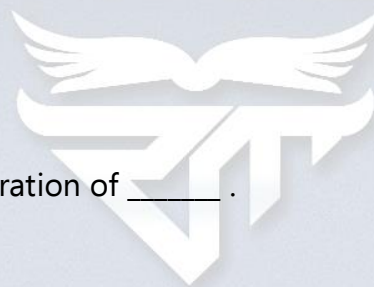a) Processor Register
b) Cache Memory
c) RAM
d) ROM

75. Which type of output is used for individual who are blind as raised lines drawing ?
a) Textual Output
b) Audio Output
c) Tactile Output
d) Video Output

76. DBMS can perform the operation of _____ .
a) Retrieving
b) Deleting
c) Modifying
d) All The Above

77. Which approach starts by creating small data warehouse, called data marts, to solve specific business problems ?
a) Bottom Up
b) Top Down
c) Big Data
d) None of these

78. Which of these refers to the ability of a network to recover from any kind of error like connection error, loss of data etc.?
a) Resilience
b) Bandwidth
c) Contention
d) None of these

79. Which is a network device that connects multiple devices together & filters packets based on their destination within the connected device ?
a) Network Topology
b) Router
c) Switch
d) MAC Address

80. In which type of transmission mode data flows in both the directions simultaneously?
a) Simplex
b) Half Duplex
c) Duplex
d) None of these

81. Which of these usually encodes the manufacturer's registered identification number ?
a) Network Topology
b) Router
c) Switch
d) MAC Address

82. In which type of transmission mode data flows in one direction or the other, but not both at the same time ?
a) Simplex
b) Half Duplex
c) Duplex
d) None of these

83. Fire damage, Power Spikes, Water damage are the example of _____ .
a) Environmental Control
b) Physical Access Control
c) Logical Access Control
d) None Of these

84. Change of data before or after they entered the system, This technical exposure is known as _____ .
a) Data Diddling
b) Data Bomb
c) Christmas card

d) Rounding Down

85. Which is not he example of logical access control?
a) User Registration
b) Privilege Management
c) User Password Management
d) Segregation of networks

86. What is the full form of B.C.P. ?
a) Business Continuity Planning
b) Basic Control Programs
c) Bind Commercial provision
d) Better Combination plan

87. Which error occur when a digit or character is removed from the end of as code ?
                                 OR
83276 is recorded as 8327. which type of error is it ?
a) Addition Error
b) Truncation Errors
c) Substitution Error
d) None of these

88. Which is to ensure that physical records follow a required order matching with logical records ?
a) Limit Checks
b) Valid Code Checks
c) Sequence Checks
d) Arithmetic Checks

89. Which data processing control helps in verifying checks to identify errors during processing of data ?
a) Run-to-Run totals
b) Edit Checks
c) Exception Reports
d) Field Initialization

90. Which involves embedding audit software within a host application system to provide continuous monitoring of the system's transactions?
a) System control audit Review File

b) Integrated test facility
c) Continuous & intermittent simulation
d) Audit Hooks

91. Which is the process of deciding on how to communicate the data from source to destination in a network ?
a) Routing
b) Bandwidth
c) Resilience
d) Contention

92. Which is a multiport repeater which that connects multiple wires coming from different branches?
a) Packet
b) Switch
c) Hub
d) Router

93. In which type of transmission mode data flows in only one direction ?
a) Simplex
b) Half Duplex
c) Duplex
d) None of these

94. Which is not the characteristics of corrective controls ?
a) Minimizing the impact of threat
b) Identifying cause of problem
c) Minimizing future occurrences of incidents
d) Surprise checks by supervisor

95. Fencing at boundary of the facility may also enhance the security mechanism, this is known as_____.
a) Alarm System
b) Perimeter Fencing
c) Security Guards
d) Videos Cameras

96. Who is the logical access violators ?
a) Hackers

b) Employees
c) IS Personnel
d) All the above

97. Which error occur when an extra digit or character is added t0 code ?
                                OR
83276 is recorded as 832766. which type of error is it?
a) Addition Error
b) Truncation Errors
c) Substitution Error
d) None of these

98. Which is to verify fields appearing in different files to see that the result tally ?
a) Limit Checks
b) Parity Check
c) Picture Checks
d) Cross Check

99. Which perform validation checks to identify errors during processing of data ?
a) Real Memory Control
b) Virtual Memory Control
c) Data Processing Control
d) None of these

100. Trancing a transaction is a computerized system can be performed with help of
_____ .
a) Audit Hooks
b) Integrated Test Fascility
c) Snapshots
d) None of these

101.Taking Data as input, Processing it & creating information as an output is known as :
a) Network
b) Software
c) System
d) Hardware

102. Which is the high speed memory units CPU for storing small amount of data ?
a) Control Unit

b) Arithmetic & logical unit
c) Registers
d) Local Area Network

103. Which of these is the electronic filling cabinet i.e. a collection of computerized data files ?
a) Database Management System
b) Quality Assurance Management Conrols
c) Security Management Controls
d) Operations Management Controls

104. Which is the advantage of DBMS ?
a) Permitting data sharing
b) Integrity can be maintained
c) Program & file Consistency
d) All the above

105. Which of these refers to the amount of data which can be sent across a network in given time?
a) Routing
b) Bandwidth
c) Resilience
d) Contention

106. Which of these is a raw fact & can take the form of number or statement such as a date or a measurement?
a) Data
b) System
c) Hardware
d) Network

107. Which function of the processing device performs operations as addition, subtraction, multiplication & logical comparison of numbers?
a) Control Unit
b) Arithmetic & logical unit
c) Registers
d) Local Area Network

108. Which is the imaginary memory supported by some operating system in conjunction with the hardware ?
a) Primary Memory
b) Secondary Memory
c) Virtual Memory
d) Internal Memory

109. Which is not the benefit of the application software ?
a) Addressing User's need
b) Less threats from virus
c) Regular updates
d) All the above

110. Which database model allows the definition of the data & their structures, storage and retrieval operations & integrity constrains that can be organized in a table structure?
a) Hierarchical Database Model
b) Network Database Model
c) Relational Database model
d) Object Oriented Database Model
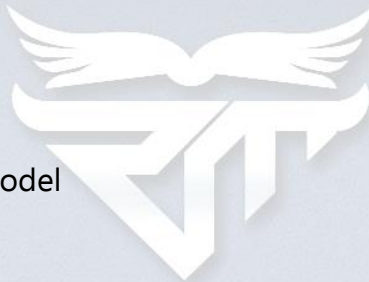
1	d	21	d	41	a	61	a	81	d	101	c
2	a	22	a	42	a	62	a	82	b	102	c
3	d	23	c	43	c	63	a	83	a	103	a
4	d	24	c	44	a	64	b	84	a	104	b
5	a	25	b	45	d	65	d	85	d	105	d
6	a	26	a	46	a	66	b	86	a	106	a
7	b	27	a	47	a	67	a	87	b	107	b
8	d	28	c	48	a	68	d	88	c	108	c
9	a	29	a	49	b	69	a	89	a	109	d
10	b	30	b	50	d	70	d	90	a	110	c
11	a	31	d	51	b	71	c	91	a		
12	d	32	a	52	a	72	a	92	c		
13	d	33	a	53	d	73	d	93	a		
14	a	34	b	54	d	74	b	94	d		
15	d	35	a	55	c	75	c	95	b		
16	a	36	a	56	d	76	d	96	d		
17	c	37	a	57	b	77	a	97	a		
18	d	38	d	58	a	78	c	98	d		
19	a	39	d	59	c	79	c	99	c		
20	b	40	d	60	d	80	c	100	c		

CHAPTER 4 : E-commerce, M-commerce & Emerging Technologies

1. Which is a special kind of distributed computing ?
a) Mobile Computing
b) Grid Computing
c) Cloud Computing
d) Green Computing

2. Which type of cloud need involvement of groups for its implementation ?
a) Private
b) Public
c) Hybrid
d) Community

3. What is the full form of L.C.D ?
a) Liquid Crystal Display
b) Layout Computer Display
c) Large Capacity Display
d) Leading Cubic Display

4. '' Dustbin generate a message when it gets full '' This is the example of _____ ?
a) I.O.T.
b) M.I.S.
c) C.R.T
d) X.B.R.L.

5. Reduction in use of ecologically damaging materials is benefit of E-business for,
a) Customer
b) Seller
c) Government
d) Manufacturers

6. _____ is interface that allows user to interact with E-commerce.
a) Presentation Tier
b) Database Tier
c) Application Tier
d) None of these

7. Which is not a control for risk associated with E-commerce.
a) Educating the participant about nature of risk.
b) Communication of organizational policies to customer
c) Planning for long term Business Continuity
d) None Of These

8. Which is not an example of mobile wallets :
a) Justdial
b) Freecharge
c) MobiKwick
d) Buddy

9. Which is not a benefit of grid computing ?
a) Resource Balancing
b) Resiliency
c) Parallel CPU Capacity
d) Use of underutilized resources

10. Which of these is a hardware-level service, provides computing resources such as processing power, memory, Storage, & network to cloud users ?
a) Platform as a service
b) Desktop as a service
c) Network as a service
d) Infrastructure as a service

11. Transaction of E-commerce is based on _____.
a) Offline Processes
b) Concurrent Processes
c) Realtime Process
d) Virtual Processes

12. BHIM stands for :
a) Bharat Infrastructure For Marketing
b) Bharat Interchange of Management
c) Bharat Interface for Money
b) Bharat Internal Matrix

13. A computer that is using with Microsoft windows may host a virtual machine that looks like a computer with linux Operating system.

a) Server Virtualization
b) Hardware Virtualization
c) Database Virtualization
d) Software Virtualization

14. Which type of cloud is the combination of two other clouds ?
a) Private
b) Public
c) Hybrid
d) Community

15. What is full form of P.D.A ?
a) Predefined Development Aspect
b) Post Duration Application
c) Personal Digital Assistance
d) Partially Dynamic Apartment

16. What is similar to the machine learning ?
a) Data Analytics
b) Data Debugging
c) Data Mining
d) Data Coding

17. Instrument to fight with corruption in line with government vision.
a) Outsourcing
b) Green Computing
c) E-Commerce
d) Traditional Market

18. Which is not a part of Two Tier architecture.
a) Presentation Tier
b) Database Tier
c) Application Tier
d) None of these

19. Who is not in the chain of controlling E-commerce Transactions?
a) Network service providers
b) Infrastructure Service providers
c) Technology Service providers

d) Logistic Service providers

20. MMID Stands for
a) Money Marketing Interchange Direction'
b) Mobile Money Identifier Coad
c) Money Multiplier Impact Details
d) Management of manufacturing Campaign

21. _____ Also known as Platform virtualization.
a) Server Consolidation
b) Hardware Consolidation
c) Database Consolidation
d) Software Consolidation

22. Which is not the characteristics of private cloud ?
a) Secure
b) Central Control
c) Weak SLA
d) Scalable

23. Which is not an example of Artificial Intelligence ?
a) SIRI
b) Alexa
c) Sophia
d) Wall-wart

24. Which is benefit of E-Business For Sellers
a) Coupon and Deals
b) Various Option
c) Instrument to fight with Corruption
d) Elimination of time delays

25. Which is not a risk of E-Commerce ?
a) Hidden Cost
b) Privecy & Security
c) Quality Issues
d) Extremely Complex

26. UPI stands for

a) Unstructured Processing Index
b) Unique Performa Indication
c) Universal Pallet Interface
d) Unified Payment Interface

27. It allows administrators to improve network traffic control, enterprise and security ?
a) Network Virtualization
b) Hardware Virtualization
c) Database Virtualization
d) Software Virtualization

28. What is the full form of S.L.A. ?
a) Service Level Agreement
b) Strong legal Agreement
c) Security layout Agreement
d) Simplified Lawful Agreement

29. Which has meaning that employees are welcomed to use their personal computer in an organization ?
a) BYOD
b) Grid
c) Cloud
d) Virtualization

30. Which is a Risk of artificial intelligence ?
a) Incorrect Data
b) Transmission Interference
c) Interoperability
d) Exportability

31. _____ is application through which an individual/organization shall perform e commerce Transactions.
a) Internet
b) Technology
c) Web Portal
d) Payment Gateway

32. _____ are ones who are finally responsible for timely product deliveries.
a) Network service providers

b) Infrastructure Service providers
c) Technology Service providers
d) Logistic Service providers

33. The Issue which is not dealt in by the information technology act :
a) Protecting Your Customer's Privacy Online
b) Online Advertising Compliance
c) Legality of Product
d) Traditional Commerce Transaction

34. _____ Allows its user to run multiple operating system simultaneously on a single machine.
a) Virtualization
b) Grid Computing
c) Artificial Intelligence
d) Web 3.0

35. Private Cloud is not known as :
a) Internal cloud
b) Corporate loud
c) Supportive Cloud
d) None of these

36. Which of these has an objective to reduce the use of hazardous materials, maximize energy efficiency during Product lifetime ?
a) Grid computing
b) Mobile computing
c) Green computing
d) Cloud computing

37. Which components of Web 3.0 supports computer-to-computer interaction over internet.
a) Web Services
b) Supportive Web
c) Systematic Web
d) None of these

38. Which is benefit of E-Business For Customer.
a) Discount from taxes

b) Economies of scale

c) Security assurance

d) Coupon & Deals

39. Which is not an intrusion of intrusion of e-commerce

a) Higher Cost of errors

b) Sensitive data

c) Password Protection

d) Regular Software Updates

40. Service is available only for Android users

a) Immediate Payment Service

b) National Electronic Fund Transfer

c) Unified Payment Interface

d) Realtime Gross Settlement

41. How many types of cloud computing are there ?

a) Two Types

b) Three Types

c) Four Types

d) Five Types

42. Which is benefit of mobile computing ?

a) Update workload status

b) Monitor project in most effective way

c) Minimize workload of management

d) Provide better guidance for project

43. Web 3.0 also standards also incorporates the latest researches in field of _____ .

a) Data Analytics

b) Business Analysis

c) Portfolio Analysis

d) Artificial Intelligence

44. Which is not a benefit of E-Business.

a) Convenience

b) Coupon and Deals

c) Written Record

d) Various Option

45. _____ is a critical enabler for E-commerce.
a) Internet
b) Technology
c) Web Portal
d) Payment Gateway

46. When goods are ordered from another country, there are costs enforced by companies.
a) Marketing Cost
b) Supplying cost
c) Managing Cost
d) Hidden Cost

47. Which is not a drawback of digital payments ?
a) Overspending
b) Difficult to Non-Technical Person
c) Risk Of Data Theft
d) Interoperability of data

48. Which is not a limitation of Mobile Computing ?
a) Potential health hazards
b) Transmission interferences
c) Power Consumption
d) Less Maintenance tools

49. Which components of Web 3.0 provides user a common framework that could be used to share & reuse the data across various application ?
a) Semantic Web
b) Web Services
c) Supportive Web
d) Systematic Web

50. Correct Sequence of Illustrations of E-Commerce
i) Goes for Online payment, ii) Go to Website/App, iii) Selection of right product
iv) OTP/Password, v) Vendor Displays payment Option, vi) Delivery Of Product
a) (iii), (i), (iv), (ii), (v), (vi)
b) (ii), (iii), (i), (v), (iv), (vi)
c) (iv), (ii), (v), (i), (vi), (iii)
d) (i), (iii), (v), (ii), (iv), (vi)

51. The Competition Act _____ ?
a) 2002,
b) 1988
c) 1995
d) 2007

52. User get _____ Discount on fuels with digital payment.
a) 0.25 %
b) 0.50 %
c) 0.75 %
d) 1 %

53. Ability of two or more applications that are required to support a business need to work together by sharing Data and other business related resources is known as :
a) Exportability
b) Inter-operability
c) Flexibility
d) Anonymity

54. Which is not the component of mobile computing ?
a) Communication
b) Software
c) Hardware
d) Database

55. Which technology allows use of read/write web, biogs & interactive web application etc. ?
a) Mobile Computing
b) Grid Computing
c) Cloud Computing
d) Web 2.0

56. _____ have one-to-one marketing.
a) Retail Trade
b) Classical Trade
c) E-Commerce
d) None of these

57. _____ is an electronic communication of data.

a) Data Networking
b) Data Interchange
c) Data Warehouse
d) Digital Marketing

58. _____ Is a term to define style of design and method of construction.
a) Sculpture
b) Architecture
c) Figuring
d) Building

59. Consumer Protection Act _____ ?
a) 2001
b) 1982
c) 1986
d) 2005

60. User get _____ Discount on insurance premiums of govt. insurers with digital payments.
a) 5 %
b) 10 %
c) 15 %
d) 20%

61. Correct Sequence of new business model enabled by technology
i) Customer Order, ii) Order Completed, iii) Shopping Cart, iv) Sent to warehouse,
v) Credit Card is charged, vi) Shipping Carrier
a) (iii), (i), (iv), (ii), (v), (vi)
b) (v), (iii), (vi), (ii), (iv), (i)
c) (iv), (ii), (v), (i), (vi), (iii)
d) (i), (iii), (v), (ii), (iv), (vi)

62. SSL stands For :
a) Security Service Layout
b) Secret Supply Layover
c) Secure Socket Layer
d) Security Socket Layover

63. Buying & Selling of goods and services through wireless handheld devices.

a) Traditional Commerce
b) M-Commerce
c) Web Commerce
d) E-Commerce

64. Foreign Trade Development & Regulation Act _____ ?
a) 1985,
b) 1992
c) 1999
d) 2005

65. Government has announced many _____ to encourage Digital Payments
a) Standards
b) Discounts
c) Coupons
d) Guidelines

66. Getting more work done in less time with less resources are possible. This benefit of cloud computing is known as :
a) Streamline business processes
b) Pervasive accessibility
c) Economic of scale
d) Globalize the workforce

67. How many component does mobile computing have ?
a) Two
b) Three
c) Four
d) Five

68. Traditional Commerce are _____.
a) Electronic
b) Manual & Non-Electronic
c) Non-Electronic
d) Manual & Electronic

69. _____ are just smaller versions of personal computer.
a) Web Caster
b) Air 33

c) Typewriters
d) Mobile Device

70. Which is not a disadvantage of three tier
a) Increased need for traffic need.
b) Maintenance tools are currently inadequate.
c) Current tools are Immature & Complex.
d) Security lines become blurred.

71. Which feature of cloud computing can completely isolate failure of server & storage resource from cloud users ?
a) Multi tenancy
b) Resiliency
c) Elasticity & Scalability
d) Workload Management

72. Which risk of BYOD involves 'Lack of Device visibility' ?
a) Network Risk
b) Device Risk
c) Implementation Risk
d) Application Risk

73. E-Commerce is a process of doing business_____.
a) Physically
b) Traditionally
c) Electronically
d) None of these

74. All E-commerce application follow _____ architecture.
a) One Tier
b) Two Tier
c) Three Tier
d) None of these

75. Which is Special law governing E-Commerce.
a) Information Technology Act
b) Foreign Exchange Management Act
c) Foreign Trade Development & Regulation Act
d) Consumer Protection Act

76. Which is not a benefit of cloud computing ?
a) Streamline business processes
b) Pervasive accessibility
c) Economic of scale
d) Program debugging

77. Which of these is an is an ability given to end users to access authentication
infrastructure that is built, hosted, managed & provided by third party service provider ?
a) Desktop as a Service
b) Testing as a Service
c) Platform as a Service
d) Identity as a Service

78. Web 3.0 is also known as _____ :
a) Semantic Web
b) Systematic Web
c) Supportive Web
d) Segmented Web

79. Which risk of BYOD involves 'Weak BYOD Policy' ?
a) Network Risk
b) Device Risk
c) Implementation Risk
d) Application Risk

80. USP stands for :
a) Utilized Supply Planning
b) Unified Source Programming
c) Unstructured Supply Portfolio
d) Unique Selling Preposition

81. Application Tier is not known as
a) Logic Tier
b) Business tier
c) Middle Tier
d) Processing Tier

82. Which is not consider as a guideline for E- Commerce.
a) Delivery

b) Return

c) Replace

d) Shipping

83. It Can be used from any normal feature phone

a) USSD

b) AEPS

c) IMPS

d) BHIM

84. Codes can not use a large amount of encryption at a time, is known as :

a) Parallel CPU Capacity

b) Resource Balancing

c) Exportability

d) Interoperability

85. BYOD threats does not involve _____ :

a) Network Risk

b) Device Risk

c) Implementation Risk

d) Financial Risk

86. Hardware virtualization is also known as ;

a) Platform Virtualization

b) System Virtualization

c) Performance Virtualization

d) Structure Virtualization

87. WWW stands for :

a) World Web Wide

b) Web Wide World

c) World Wide Web

d) Wide Web Word

88. Which is the advantage of Three Tier

a) Present Data From Application Logic

b) More users can interact with system

c) Virtual resources for better collaboration

d) Data is Consumed & Analyzed Accurately

89. Return Policy does not includes :
a) Which goods to be accepted in return?
b) No. of days within which good are to be returned?
c) Process of verifying the authenticity of product.
d) Where return of goods are to be made.

90. Allowing buyer to purchase on credit, in which buyers cash flow is not immediately impacted.
a) Credit Card
b) Debit Card
c) E-Wallet
d) Net Banking

91. Sale/Purchase of goods/Services through electronic mode is _____.
a) Traditional Commerce
b) E-Commerce
c) Web Commerce
d) Modern Trade

92. _____ is supplementary & complementary to whole warehouse Transaction.
a) Production
b) Selling
c) Payment
d) Shipping

93. _____ Architecture is a software design pattern & well stablished software architecture.
a) One Tier
b) Two Tier
c) Three Tier
d) None of these

94. Which is not an objective of controls in e-commerce Transaction ?
a) Ensure data integrity
b) System Efficiency & Effectiveness
c) Safeguard assets from un-authorized access
d) Support for multiple implementation

95. *99# is code used for :

a) AEPS
b) USSD
c) IMPS
d) BHIM

96. Which of these is a software solution which fulfills the need of supercomputer in an organization ?
a) Grid Computing
b) Cloud Computing
c) Virtualization
d) Green Computing

97. Which instance of Saas allows user to explore functionality of web services such as Google map, Payroll Processing, & credit card processing etc.
a) API as a service
b) Communication as a service
c) Desktop as a service
d) Email as a Service

98. Which is not a benefit of cloud computing?
a) Lower IT Budget
b) IT Reduces Support Requirement
c) Dynamic Load Balances
d) Increased Employee Efficiency

99. Which is not a mode of E-commerce ?
a) Computer
b) Desktop
c) Mobile Application
d) I-Pod

100. _____ Programs establish a long term relationship with customer.
a) Social
b) Conventional
c) Loyalty
d) Traditional

1	b	11	c	21	b	31	a	41	c	51	a	61	d	71	b	81	d	91	b
2	d	12	c	22	d	32	d	42	d	52	c	62	c	72	a	82	c	92	d
3	a	13	b	23	d	33	d	43	d	53	b	63	b	73	c	83	a	93	c
4	a	14	c	24	d	34	a	44	c	54	d	64	b	74	c	84	c	94	d
5	c	15	c	25	d	35	c	45	a	55	d	65	b	75	a	85	d	95	b
6	a	16	c	26	d	36	c	46	d	56	c	66	a	76	d	86	a	96	a
7	c	17	c	27	a	37	a	47	d	57	b	67	b	77	d	87	c	97	a
8	a	18	c	28	a	38	d	48	d	58	b	68	b	78	a	88	a	98	c
9	b	19	b	29	a	39	a	49	a	59	c	69	d	79	c	89	d	99	d
10	d	20	b	30	a	40	c	50	b	60	b	70	d	80	d	90	a	100	c

CHAPTER 5 : Core Banking Systems

1. Movement of proceeds, frequently currency, from the scene of crime to a place, or into a form, less suspicious & more convenient for the criminal is known as _____ .
a) Placement
b) Layering
c) Integration
d) None of these

2. _____ means the listing of program, computer commands, Design & layout and program analysis of computer resource in any form .
a) Computer Source Code
b) Anti-Money Laundering
c) Treasury Process
d) Professional Ethics Code

3. Which Section of IT amendment act imposes responsibility for protection of stakeholder information by body corporate?
a) Sec. 43-B
b) Sec. 66-E
c) Sec. 66-D
d) Sec. 66-B

4. Which of these involves transfer of funds from one place to another?
a) Deposit
b) Collection
c) Clearing
d) Remittance

5. In which form of ECS there is a single receiver of funds from a large number of customers?
a) ECS Credit
b) ECS Debit
c) Both (a) & (b)
d) Neither (a) nor (b)

6. Which of these is not the challenge of IT for CBS ?
a) Frequent changes or obsolescence of technology
b) Multiplicity & Complexity of systems

c) Different controls for different technologies
d) Inter-Operability of technologies

7. Formally acknowledge that risk exists and monitor it, is risk response as _____.
a) Avoid
b) Mitigate
c) Transfer
d) Accept

8. Finacle & Finn One are example of _____.
a) CBS
b) XBRL
c) BPA
d) None of these

9. What is full form of C.I.F. ?
a) Caller Inquiry Fundamentals
b) Controlled internal Function
c) Customer Identification File
d) Core Information Factors

10. Which mortgage is provided to those customer who already has an existing loan & applying for additional amount?
a) Home Loan
b) Top-up Loan
c) Loans for under construction property
d) None of these

11. _____ are issued by bank where customer is having their account & generally by central office of banks.
a) Debit Card
b) Credit Card
c) Both (a) & (b)
d) None of these

12. Risk Can be mitigated by implementing _____ .
a) Avoidance
b) Risk Assessment
c) More Technology

d) Acceptance

13. Making insurance coverage for risk is a type of risk response to _____the risk.
a) Avoid
b) Mitigate
c) Transfer
d) Accept

14. Which is not application IT control?
a) Transaction logging
b) Error reporting
c) Exception Reporting
d) Change Management

15. Arrange the correct sequence of data analytics :
i) Implementation ii) Planning, iii) Updation, iv) Approval, v) Selection
a) (ii),(iv),(v),(i),(iii)
b) (iii),(iv),(ii),(v),(i)
c) (v),(i),(iii),(ii),(iv)
d) (iv),(i),(v),(iii),(ii)

16. Which server authenticates the customer with the login details stored in the IBCS?
a) Anti-Virus Software Server
b) Internet banking Application server
c) Internet banking channel server
d) Automated teller machine channel server

17. Which is Traditional mortgage where customer has an option of selecting fixed or variable rate of interest & is provided for purchase of property?
a) Home Loan
b) Top-up Loan
c) Loans for under construction property
d) None of these

18. Which is the core area of treasury operation in a bank?
a) Middle Office
b) Back Office
c) Dealing Room Operation
d) All the above

19. Which is not provided by internet banking facility?
a) Password change
b) Balance Inquiry
c) Stop Payment
d) Paytm Wallet Services

20. Which of these refer to the setting parameters for various types of product & service type as per software modules used in banks?
a) Configuration
b) Masters
c) Transections
d) Reports

21. Which server software stores the name and password of the entire internet banking customer?
a) Anti-Virus Software Server
b) Internet banking Application server
c) Internet banking channel server
d) Automated teller machine channel server

22. Which is not the type of mortgage ?
a) Home Loan
b) Top-up Loan
c) Treasury Down Loan
d) Loans for under construction property

23. In how many compartments the core areas of treasury operations can be divided?
a) Two
b) Three
c) Four
d) Five

24. Which is not the type of Non-fund based credit facility ?
a) Overdrafts
b) Letter of credit
c) Guarantees
d) None of these

25. Which is not the example of configuration ?

a) Creation of user type
b) Password Management
c) Defining access rules
d) Deposit Transections

26. Banking Regulation Act , is introduced in the year _____ .
a) 1949
b) 1955
c) 1962
d) 1969

27. Which is not a step under money laundering ?
a) Placement
b) Tampering
c) Layering
d) Integration

28. Crime that involves use of computer & a network is known as _____ ?
a) Cyber Crime
b) Physical Crime
c) Harassment Crime
d) Civil Crime

29. Punishment for violation of privacy is described under _____ .
a) Sec. 66-C
b) Sec. 66-E
c) Sec. 66-D
d) Sec. 66-B

30. Which is the form of ECS services ?
a) ECS Credit
b) ECS Debit
c) Both (a) & (b)
d) Neither (a) nor (b)

31. Which is not the type of fund based credit facility ?
a) Cash credit
b) Overdrafts
c) Demand Loans

d) Letter of credit

32. Which of these could be used for monitoring the operations as also for tracking the performance or security?
a) Configuration
b) Masters
c) Transections
d) Reports

33. How many stages are there for money laundering
a) Two
b) Three
c) Four
d) Five

34. Which Act provides the legal framework for electronic governance by giving recognition to electronic records & digital signature ?
a) Banking Regulation Act
b) Information Technology Act
c) Money Laundering Act
d) Reserve Bank of India Act

35. Punishment for cheating by personation by using computer resource is described under _____.
a) Sec. 66-C
b) Sec. 66-E
c) Sec. 66-D
d) Sec. 66-B

36. What is the reason of risk of reliability under CBS system ?
a) Process is ineffective & multiple runs consume time
b) User lose confidence in information system
c) Information system is not available when required
d) Due to loss of critical data

37. What is the full form of E.C.S?
a) Electronic Clearing Service
b) Enquiry Confirmation support
c) Essential Code Services

d) Emergency critical safety

38. Which is not the reason for gap due to risk between need to protect system & degree of protection applied?
a) Widespread use of technology
b) Devolution of management
c) Elimination of distance, time & space
d) Economies of scale in manufacturing

39. Which is not general IT control?
a) Information Security Policy
b) Separation of key IT Functions
c) Change Management
d) Error Reporting

40. Which is not the feature of CBS ?
a) Opening new accounts
b) Customer on boarding
c) Interest Calculation
d) Manual Recording

41. Punishment for identity theft is described under _____ .
a) Sec. 66-E
b) Sec. 66-C
c) Sec. 66-D
d) Sec. 66-B

42. Which of these fuel the growth of banking operations & this is the most important function of a commercial bank ?
a) Clearing
b) Deposits
c) Credit Cards
d) Debit Cards

43. Who settles the inter-bank Transactions among the local participating member banks?
a) Clearing House
b) Remittance House
c) Collection Department
d) None of these

44. Which of these are required by the customers of banks for submission to buyers of their goods?
a) Letter of credit
b) Guarantees
c) Both (a) & (b)
d) Neither (a) & (b)

45. Which is not the type of risk response strategy ?
a) Avoid
b) Mitigate
c) Transfer
d) Create

46. Which is not the objective of internal control?
a) Effectiveness and efficiency of operation
b) Compliance with laws and regulatory requirements
c) Safeguarding the assets of the company
d) Improves working ethics of employees

47. Which is not the components of CBS?
a) Database Environment
b) Application Environment
c) Web Environment
d) Transection Management

48. Which server contains the details of ATM account holders?
a) Anti-Virus Software Server
b) Internet banking Application server
c) Internet banking channel server
d) Automated teller machine channel server

49. Arrange the correct sequence business process flow of Sale using credit card :
i) Receipt is generated & sale is completed ii) Send authentication request to merchant's bank iii) Approval Msg. will received from credit card issuing bank, iv) POS will process the transaction, v) Credit card is swiped by POS machine.
a) (ii),(i),(v),(iv),(iii)
b) (iii),(ii),(iv),(v),(i)
c) (v),(iv),(ii),(iii),(i)
d) (iv),(i),(v),(iii),(ii)

50. What is the full form of C.I.B.I.L. Ratings ?
a) Credit Information Bureau India Limited Ratings
b) Customer information based internal language Ratings
c) Controlled Inquiry based income layout Ratings
d) Confirmed interest based indirect loan Ratings

51. The potential harm caused if a threat exploits a particular vulnerability to cause damage to an assets. This is the definition of _____.
a) Loss
b) Expenses
c) Risk
d) None of these

52. What is the first essential step for effective Risk management?
a) Risk Appetite & Risk Exposure
b) Planning for Control
c) Implementation
d) Testing & monitoring

53. Which roles are performed by IT control ?
a) Enable enterprise to achieve objectives
b) Help in mitigating risk
c) Both (a) & (b)
d) None of these

54. Which is not the key aspect in-built into architecture of a CBS are as follows :
a) Customer centric
b) Regulatory compliance
c) Resource optimization
d) Higher information

55. Which server performs necessary operation & updates the account of customer in the database?
a) Application Server
b) Proxy Server
c) Web Server
d) Database Server

56. Arrange the correct sequence business process flow of Current A/c & Saving A/c :

i) RM will request for KYC ii) Customer can avail facilities iii) Current/ Saving Account will provided to customer, iv) Customer approaches RM, v) Documents handed over to credit team
a) (ii),(iv),(v),(i),(iii)
b) (iii),(iv),(ii),(v),(i)
c) (v),(i),(iii),(ii),(iv)
d) (iv),(i),(v),(iii),(ii)

57. In which type of mortgage the rate of interest are fixed for a period but then it fluctuates with market interest rates ?
a) Variable rate
b) Floating rate
c) Both (a) & (b)
d) Neither (a) nor (b)

58. Which of these Includes verification by confirmation, settlement, checking of valid ISDA ?
a) Front Office
b) Middle Office
c) Back Office
d) None of these

59. Which of these are allowed based on user access & access authorization matrix ?
a) Configuration
b) Masters
c) Transections
d) Reports

60. Which is the process by which proceeds of crime & true ownership of those proceeds are concealed so that proceeds appear to come from a legitimate source ?
a) Money Laundering
b) Treasury Process
c) Internet Banking Process
d) Tampering Process

61. Which is not the risk associated with CBS ?
a) Ownership of data/process
b) Authorization Process
c) Authentication Procedure

d) Tampering with strategy

62. Which is not a sub-process of Information Security ?
a) Application Security
b) Database Security
c) Job & Batch Scheduling
d) User Security administration

63. Master is created ones _____ is completed?
a) Configuration
b) Masters
c) Transections
d) Reports

64. Which is not the key function of RBI?
a) Monetary authority
b) Banker of banks
c) Issuer of currency
d) Giving loan to Public

65. Conversion of illegal proceeds into apparently legitimate business earnings through normal financial or commercial operations is known as _____.
a) Placement
b) Layering
c) Integration
d) None of these

66. Section 66 describes punishment for offence under _____ ?
a) Sec. 43
b) Sec. 66-E
c) Sec. 66-D
d) Sec. 66-B

67. Employees of banks should be trained in the proper manner for handling of personal data of customers .
a) Personation
b) Treasury Process
c) Money Laundering
d) SPDI

68. which of these is the feature of core banking system ?
a) Custody of large Volumes of monetary items
b) Large volumes of Transactions
c) Wide network of branches & departments
d) All the above

69. Which of these involves collecting instruments on behalf of customer ?
a) Remittances
b) Advances
c) Deposits
d) Clearings

70. Which of these is an undertaking by a bank to the supplier to pay him on behalf of buyer ?
a) Letter of credit
b) Guarantees
c) Both (a) & (b)
d) Neither (a) & (b)

71.Which is not the mode of remittance ?
a) Demand Drafts
b) Telegraphic
c) Mail transfer
d) Overdrafts

72. which form of ECS there is a single account to be debited against which many accounts with a number of banks in same clearing house area are credited ?
a) ECS Credit
b) ECS Debit
c) Both (a) & (b)
d) Neither (a) nor (b)

73. Banks have a highly-defined organization structure with clearly defined roles, authority &responsibility , is related with _____.
a) Multiplicity & Complexity
b) Segregation of duties
c) Obsolescence of technology
d) Dependence on vendors

74. _____ is an attempt to obtain sensitive information such as usernames, passwords and credit Card details etc.
a) Phishing
b) Elimination
c) Mitigation
d) Appetite

75. Which is not a risk indicator ?
a) Lack of input control
b) Lack of evidence
c) Lack of access control
d) Lack of complexity

76. Which is the software of core banking system ?
a) Finacle
b) SAP
c) Corel-draw
d) Nero

77. Which of these is a sophisticated computer that accepts service requests from different machines called client?
a) Server
b) Software
c) Hardware
d) None of these

78. What is full form of K.Y.C. ?
a) Know Your Customer
b) Know your conduct
c) Know your Credit
d) Know your Controls

79. Which mortgage is disbursed in tranches / parts ?
a) Home Loan
b) Top-up Loan
c) Loans for under construction property
d) None of these

80. which area consist of dealing room operations wherein dealers enter into deal with the various corporate & interbank counter-parties ?
a) Front Office
b) Middle Office
c) Back Office
d) None of these

1	a	11	a	21	c	31	d	41	b	51	a	61	d	71	d
2	a	12	b	22	c	32	d	42	b	52	c	62	c	72	b
3	a	13	c	23	b	33	b	43	a	53	d	63	a	73	b
4	d	14	d	24	a	34	b	44	b	54	d	64	d	74	a
5	a	15	a	25	d	35	c	45	d	55	d	65	c	75	d
6	d	16	b	26	a	36	b	46	d	56	d	66	a	76	a
7	d	17	a	27	b	37	a	47	d	57	c	67	d	77	a
8	a	18	d	28	a	38	d	48	d	58	c	68	d	78	a
9	c	19	d	29	b	39	d	49	c	59	c	69	a	79	c
10	b	20	b	30	c	40	d	50	a	60	a	70	c	80	a